

At kokopax™ we take great pride in the quality and safety of our products. However, it may occasionally be necessary to exchange or return a purchase. Merchandise to be exchanged or returned must be in its original condition and must be unwashed, unused and in the kokopax packaging. Exchanges and returns must be completed within 30 days from the date of purchase. Defective merchandise can be replaced within 90 days of the original purchase date. Only product purchased at www.kokopax.com will be accepted.

EXCHANGE/RETURN INSTRUCTIONS:

COMPLETE FORM:

1. Complete the Exchange/Return Form below and include it with your package. Failure to do so may delay processing.

PROVIDE ACCURATE INFORMATION:

2. Provide the billing and ship-to information. For exchanges, provide check or credit card information for shipping charges in the amount of \$10.00 (US). If requesting a return, please provide the original credit card information used at the time of purchase. Please note: refunds will be made in the same form of payment as the original purchase. For credit card refunds, please allow 1 - 2 billing cycles for the credit to appear on your credit card statement.

PACK IT UP:

3. Package the merchandise to be exchanged/returned in the original kokopax shipping materials. When shipping merchandise for an exchange or return, kokopax highly recommends using a delivery service such as UPS or FedEx which provide a tracking number for your shipment. kokopax is not responsible for any lost or damaged merchandise and does not reimburse shipping charges.

SHIP IT OFF:

4. Ship your package to: kokopax, llc
2190 East Pebble Road, Suite 200
Las Vegas, NV 89123

Original Date of Order: _____
Order #: _____

Items to be Returned:

Items Requested for Exchange:

| Style # | Description | Size | Reason Code | Style # | Description | Size |
|----------------|--------------------|-------------|--------------------|----------------|--------------------|-------------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Reason Codes:

- 1- Changed mind
- 2- Didn't fit properly
- 3- Didn't like style/color
- 4- too big
- 5- too small
- 6- received incorrect product
- 7- damaged/defective: if so, please describe accurately _____

Thank you for taking the time to provide accurate answers. kokopax™ seeks to provide the best quality product for its customers.

Billing Information:

Ship To:

Cardholder Name: _____
Credit Card #: _____
Expiration Date: _____
Billing Zip Code: _____
Signature: _____

Name: _____
Address: _____
Phone #: _____
Email: _____